



CellGate App Guide to Self-Registrations: Entría Single-Door Controller



This guide shows how to use the CellGate app to register an Entría Single-Door Controller device yourself.


Download the App

Search “CellGate” on either the App Store (iPhone) or Google Play store (Android).




Download the CellGate application and open it.

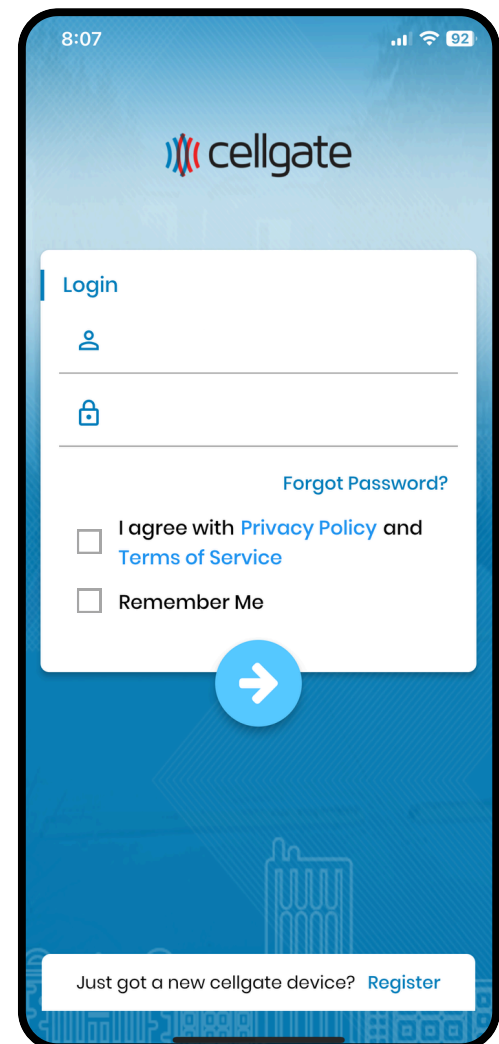


Registering First Device

1. Click 
2. Continue to page 3, step 1.

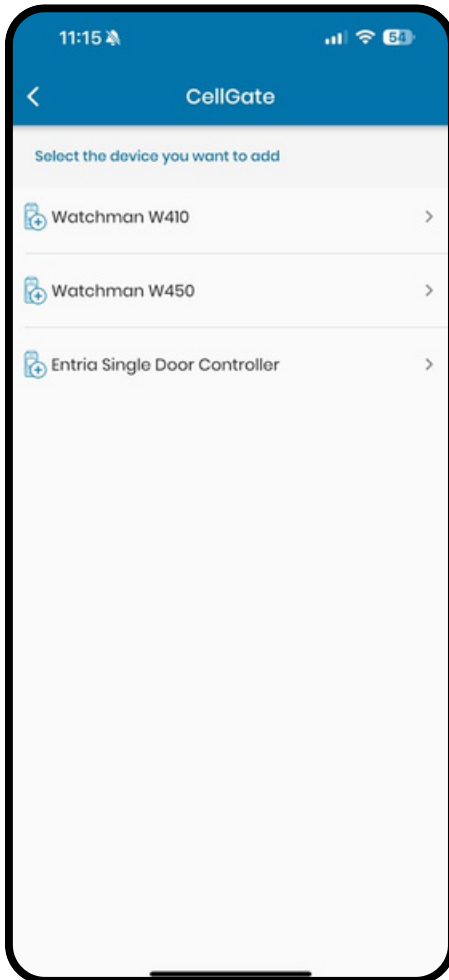
Registering Second Device or more

1. Enter your username and password.
2. Tap the ☒ to agree to the **Privacy Policy** and **Terms of Service**.
3. Choose ☒ **Remember Me** if you want to stay logged in.
4. Tap the  to login.
5. Open the side menu 
6. Click 
7. Continue to page 3, step 1.

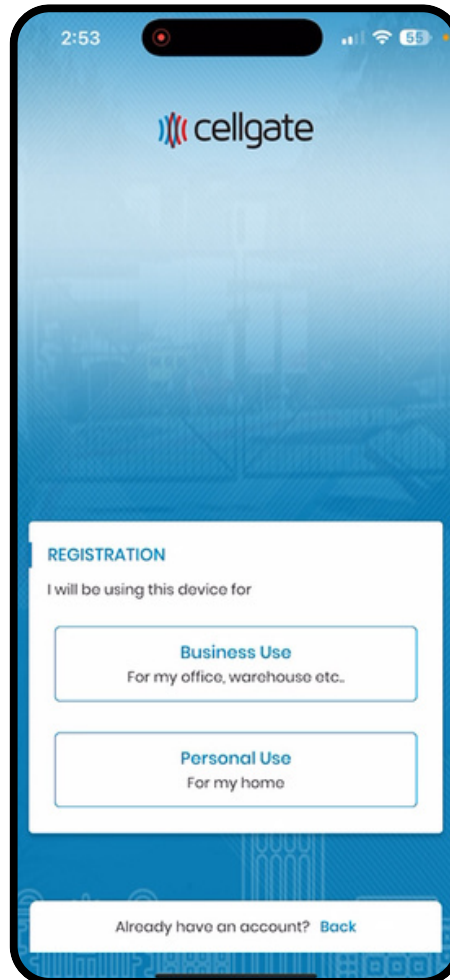




Register the Device

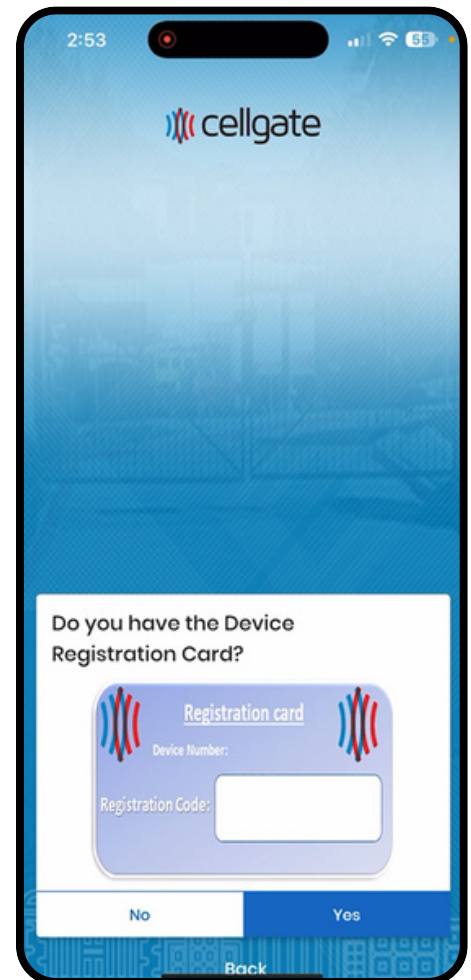


1. Select the type of device that is installed at your property. Self-activations are only available for W410, W450, and Entria Single-Door Controller devices.



2. Select the type of property the device is used for, either business or personal.

If it's a business account, please contact Gold Key customer support at: (855) 694-2837, option 3.



3. Select if you have a device registration card. This should have been included in the device box.

If you do not have a registration card, please call CellGate at (972) 231-1999, option 3, and have the device number available.



The screen displays the 'Registration Card Info' step. At the top, there is a back arrow and the title 'Registration Card Info'. Below the title is a tag icon and the text 'Registration Card Info'. A label 'Registration Number' is followed by a large text input field. At the bottom, there is a blue bar with the word 'CONTINUE' in white.

4. Input the registration card number.

The screen displays the 'Warranty Information' step. At the top, there is a back arrow and the title 'Cellgate Registration'. Below the title is a shield icon and the text 'Warranty Information'. A sub-header reads 'Please fill in your dealer details and you will be registered for repair and troubleshooting.' Below this are several input fields: 'Mobile Number' (with a 0/10 character count), 'Dealer company name', 'Contact person', 'City', and a dropdown menu currently showing 'Alabama'. At the bottom, there is a blue bar with the word 'NEXT' in white.

5. Input the dealer information.

The screen displays the 'Name the device' step. At the top, there is a back arrow and the title 'Cellgate Registration'. Below the title is a keypad icon and the text 'Name the device'. There are three main input sections: 'Device name' with a sub-note 'Friendly name to easily identify the device, e.g. Front Gate, Warehouse Entrance, etc.', 'Access Code' (4 to 5 digits PIN used to open the gate, with a 0/5 character count), and 'Hold Open Code' (with a 0/5 character count and a note 'Hold open code will keep the gate open 24/7'). A blue information icon with the text 'You can always change this later.' is present. At the bottom, there is a blue bar with the word 'NEXT' in white.

6. Choose a name for the device, ideally one that makes it easily identifiable.

Choose an **access code** to open the device's entry.

Choose a **hold open** code. Entering this code into the keypad will hold open the entry until 1) you type the code again or 2) send a close gate command from the app.



11:07

Cellgate Registration

Property Location

Address of the property location where you will be installing the device. You can change this later.

Property Name

Address Line 1

Address Line 2

City

United States

Alabama

Zip Code

NEXT

7. Input the property address where the device will be installed.

11:08

Cellgate Registration

Install Location

Address of the location where you will be installing the device. You can change this later.

Address Line 1

Address Line 2

City

United States

Alabama

Zip Code

NEXT

8. Input the location address where the device will be installed.

Most of the time, this will be the same as the property address, but could be different depending on the size of the property.

11:08

Cellgate Registration

Account Details

Account Name

First Name

Last Name

Email

Phone

Provide the phone number

Password

Confirm Password

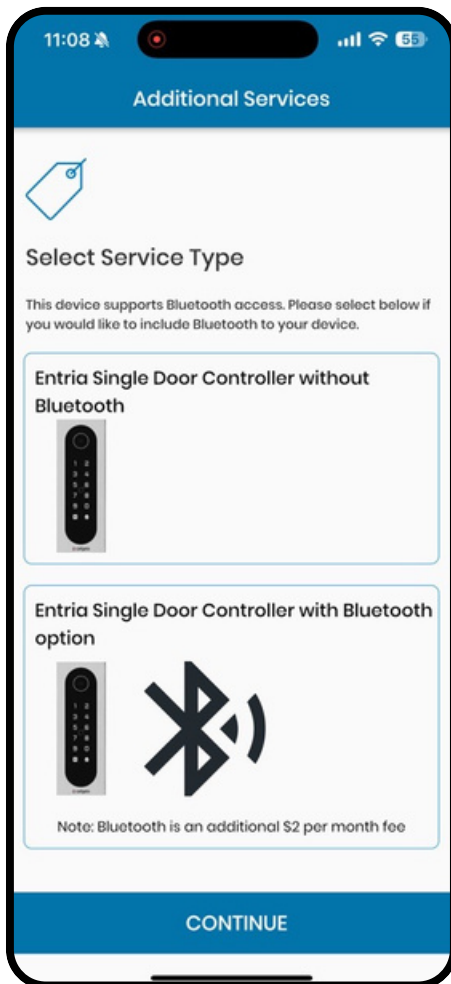
Password should have minimum 8 and maximum 15 characters with 1 digit. Password must have at least 1 lowercase letter

COMPLETE

9. Choose a name for the account that manages this device.

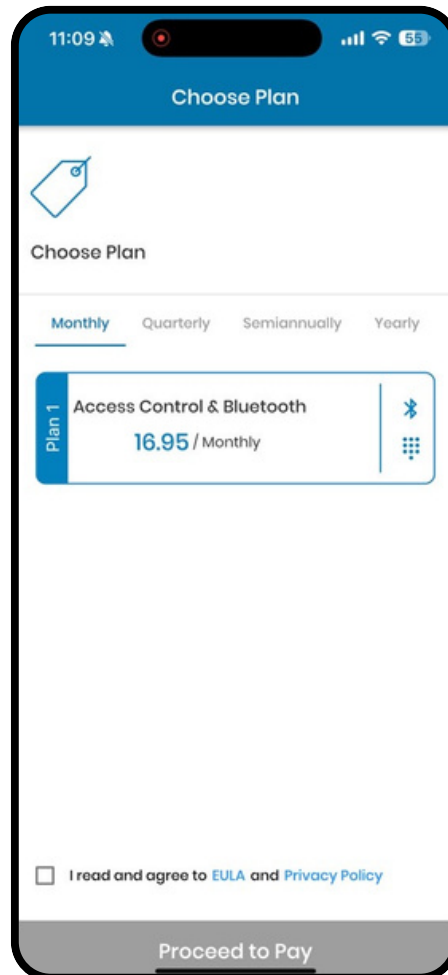
Input the property owner's name, email, and phone number.

Then choose a password for the account.



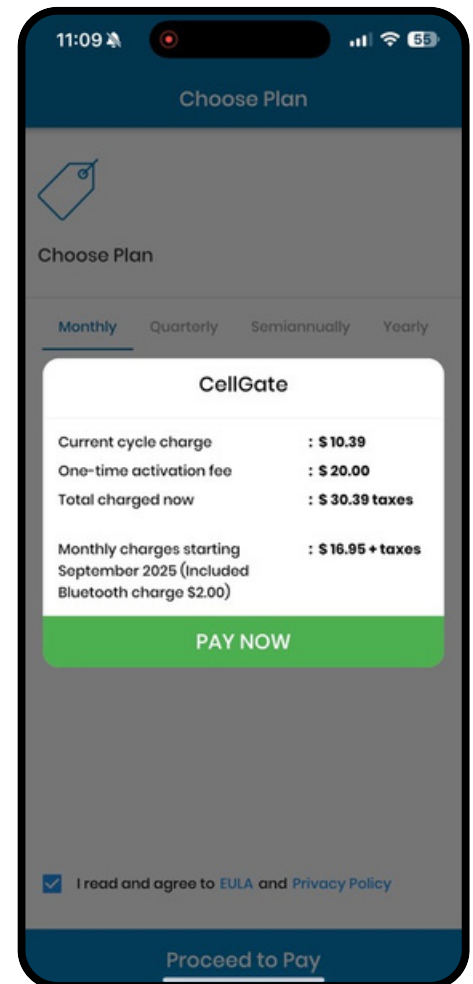
10. Select if you want the device to have Bluetooth capabilities.

This means that users can open the door with an app on their phone. They can either wave to open the entry or simply walk near the device.



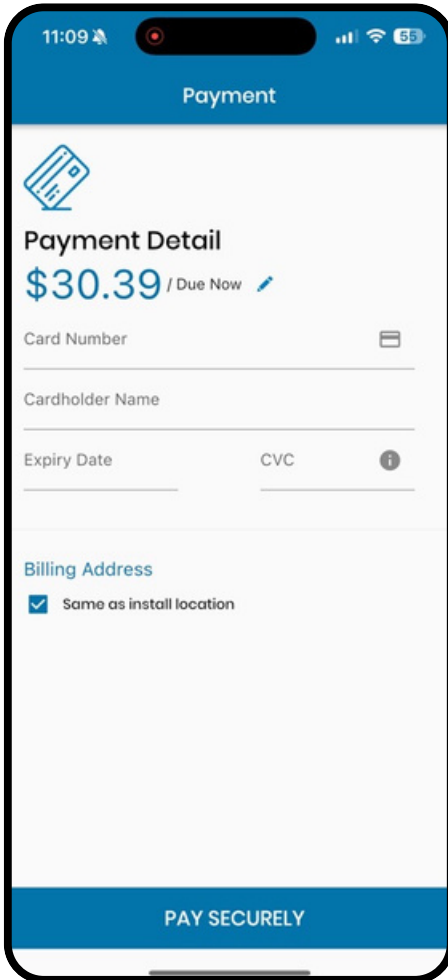
11. Select the option available: **Access Control & Bluetooth**.

Also, check the **Privacy Policy** agreement at the bottom.

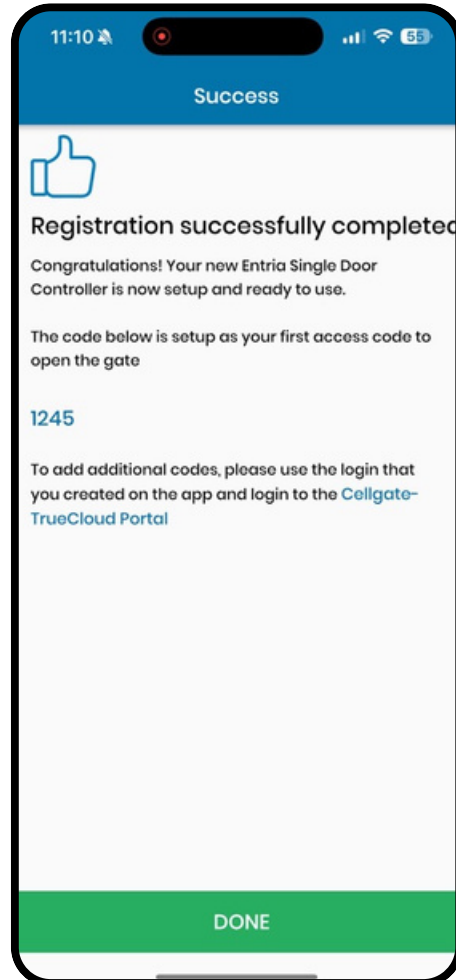


12. You will view the amount being billed to you.

Click **Pay Now**.



13. Input your card information to make the payment.



14. The final page will summarize the device information.



End Registration Process